



The Raphael Fact Sheet

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Location

The Raphael Hotel is ideally situated on a tree-lined boulevard adjacent to the Country Club Plaza, Kansas City's premier shopping, dining and cultural district. The hotel provides convenient access to the city's major attractions, including the downtown arts, business and convention district, museums, entertainment venues, sports and parks.

History

The property was originally opened in 1928 as an apartment building known as the Villa Serena. In 1974, the J.C. Nichols Company purchased and renovated the nine-story, Italian Renaissance Revival style structure. It was reborn The Raphael in September, 1975. The complete renovation preserved the building's vintage style and classic design while providing for modern comforts expected by contemporary business and pleasure travelers. When it opened, The Raphael helped pioneer a "boutique hotel" trend. The concept, revolutionary at the time, was designed to create individualistic hotels with European charm, character and intimacy; offer personalized service; and exceptional value. In 2005, The Raphael was purchased by Lighthouse Properties, a hospitality development and management company owned by the Walker family of Salina, Kansas. In 2007, management began the most extensive restoration of the property since its 1975 conversion. The project, completed in December, 2010, included new construction in guest rooms, including plumbing, heating, ventilation and cooling; new bathroom features and fixtures; completely new guest room decor, including carpet, beds and bedding, furniture, art and amenities; refurbished corridors; the addition of a new fitness center and a 24-hour business center; restoration and enhancements to the lobby; and refinements to the patio. In 2011, a makeover of the historic lobby, renovation of the elevator cabs and tuck pointing of the original brick façade added to the hotel's aesthetic and heightened its sense of history and place for guests. Mini-makovers of presidential suites and Chaz on the Plaza were completed in 2014. Expansion of the courtyard patio and guest room refinements were completed in 2016.

The Raphael Fact Sheet 2-2-2

Distinctions

Travel + Leisure T+L 500 World's Best Hotels, 2004, 2006, 2009, 2011-15

Wine Spectator Award of Excellence, 2012 - 2016

Condé Nast Traveler, Readers' Choice Top 10 Hotels in the Midwest, 2013 - 2015

AAA Four Diamond, 2012 - 2016

Forbes Travel Guide Four Star, 2013 - 2015

Restaurant Hospitality, Honorable Mention, Best Sandwiches in America

Contest (Chaz Crab Melt), 2014

TripAdvisor 2016 Certificate of Excellence Winner

Kansas City hotel Hall of Fame, 2015

Chaz on the Plaza 2016 Certificate of Excellence Winner

U.S. News Travel #1 in Best Kansas City Hotels

Midwest Traveler Best of the Midwest, Boutique Hotel, 2010, 2013, 2014, 2015

Ingram's Best Hotel Silver 2009-14, Bronze 2015

KC Magazine Best Boutique Hotel 2009, Best Hotel 2010, 2012, 2014 (2nd)

PitchWeekly Best Hotel, 2013, 2014, 2015

PitchWeekly Best Hotel Restaurant (Chaz on the Plaza) 2013, 2014, 2015

Visitke Visitor's Choice Award, Best Hotel Under 300 Rooms, 2013, 2014, 2015

Historic Hotels of America, National Trust for Historic Preservation

National Register of Historic Places

The Autograph Collection (Affiliated with Marriott International)

Autograph Collection Hotel of the Year, 2013, 2016

Americas Franchise GM of the Year (Autograph Collection, JW Marriott,

Marriott, Renaissance and The Ritz-Carlton properties), Bill Carter

Kansas City Originals, charter member

Management Lighthouse Properties, a family-owned company based in Salina, Kansas, purchased The Raphael in July, 2005 and assumed management of the property effective January 3, 2006. Lighthouse Properties is a hotel and hospitality management company. **Property Contacts:**

- Bill Carter, general manager
- Patrick Joyce, director of guest services
- Deanna Brazil, director of food & beverage
- Tim Brice, director of sales

Guest Rooms

And Suites

The Raphael's 126 guest rooms include 82 signature suites; 6 romance suites featuring master bathroom with flat screen TV, two-person water-jetted tub and walk-in shower; 8 ADA compliant suites and deluxe guest rooms, one with roll-in shower; and 30 deluxe guest rooms. All are non-smoking rooms, residential in character and furnished in traditional styles. Amenities include:

- Mahogany-finished writing desk with artful bow-shaped legs incorporates discreetly placed high-tech features that include laptop port, wired and wireless
- Internet access, and jackpack to integrate computer with television for audiovisual capabilities
- Cocktail and coffee tables in mahogany-stained wood
- Complimentary wired and wireless high-speed Internet connectivity
- LCD Flat screen TV with HDTV capability

The Raphael Fact Sheet

- 3-3-3
 - iHome clock radio, plays and charges docking iPod models
 - Bedding of sink-into luxury with down hypoallergenic pillows
 - Keurig gourmet coffee brewing system
 - Entertainment console with personal refrigerator, storage space and refreshment/merchandising component
 - Digital display temperature controls
 - Marble-floored bathrooms
 - Full length mirror
 - Elegant make-up area with make-up mirror and generous lighting, custom carved ceramic vanity stocked with custom scented bath and body products, vanity pack with sewing kit, nail file, cotton swabs and make-up remover pads, hair dryer
 - Plush cotton robes and oversize towels
 - Iron and ironing board

Guest Services

- 24-hour room service
- 24-hour business center
- Fitness Center equipped for aerobic and strength fitness regimens
- Jogging trails and tennis courts nearby
- Complimentary wireless Internet access in guest rooms and public areas
- Complimentary daily newspaper
- Complimentary daily refreshment in the lobby
- Complimentary on premise self and valet parking
- Complimentary Tesla and universal charging stations
- VCR and CD player rental
- Smoke-free policy
- Nightly turndown service upon request
- Check-in: 4:00 p.m. Check-out: 12:00 noon
- Mobile Check-in, Express check-out

Dining

Chaz on the Plaza, The Raphael's signature restaurant and lounge, is a destination restaurant unlike any other Kansas City restaurant. Chaz embodies the unique culture, history and spirit of the city. The atmosphere is warm and clublike, but with an energetic vibe. Menus feature a distinctive brand of modern, regional American cuisine and change seasonally to celebrate heartland taste and bounty. They reflect a playful fusion of styles and ethnic cuisines as well as regionally grown produce and meats. Chaz's emphasis on music justly respects KC's rich jazz heritage, but goes beyond to showcase other genres that are giving rise to a vibrant artistic community. The restaurant serves breakfast weekdays, 6:30 a.m. - 10:00 a.m.; Saturday 7:00 a.m. - 11:00 a.m.; Saturday and Sunday brunch 7:00 a.m. - 2:00 p.m.; lunch Monday – Saturday features a deiverse array of appetizers, entrees, salads and soups, 11:00 a.m. - 3:00 p.m.; and dinner Monday -Thursday, 5:00 p.m. - 10:00 p.m.; Friday - Saturday 5:00 pm - 11:00 p.m.; Sunday 5:00 p.m. - 9:00 p.m. Chaz Lounge offers a classic atmosphere for drinks and appetizer specialties. Happy hour specials with appetizers like Chaz 8 oz. steak burger, crab cakes, fried green tomatoes and Margherita flatbread at half price are popular Monday - Fridays 4 - 6 p.m. Local artists perform their original music and favorite covers nightly and from 10 a.m. – 1 p.m. during Weekend Jazz Brunch. In-room dining is available 24-hours.

The Raphael Fact Sheet 4-4-4

Conference Facilities

The Raphael offers dedicated meeting spaces to accommodate boutique scale meeting and banquets. As gracious in design and amenities as any Kansas City meeting space, each of The Raphael's two meeting rooms is equipped with the latest technology and video conferencing. The Blue Beacon Boardroom seats 12 in plush leather executive chairs around a rich wood conference table. The Plaza View Meeting Room accommodates 36 for classroom functions, 40 for banquet dining. The hotel's signature restaurant, Chaz on the Plaza, is available for private functions and can accommodate up to 125 for receptions or 85 for banquets. In addition, there are eight guest suites equipped with a conference/dining table for 10.

Area Attractions

Country Club Plaza shopping, dining and entertainment are footsteps across the bridge from the hotel. Other attractions and distances are:

- American Royal/Kemper Arena, 4 mi.
- Arrowhead and Kauffman Stadiums, 9 mi.
- 18th and Vine Jazz District/Negro Leagues Baseball Museum, 5.6 mi.
- Kansas City Convention Center/Downtown Kansas City, 4.7 mi.
- Kansas Speedway and Sporting KC, 18.4 mi.
- Kauffman Center for the Performing Arts, 4 mi.
- Kemper Museum of Contemporary Art, .5 mi.
- National World War I Museum, Crown Center, Science City, 3 mi.
- Nelson-Atkins Museum of Art. .5 mi.
- Riverboat gaming, 7.5 9.6 mi.
- Sprint Arena, Kansas City Power and Light District/Downtown, 4.7 mi.
- Arabia Steamboat Museum, 5.6 mi.
- Harry S. Truman Presidential Library and Museum, 13.9 mi.
- Worlds of Fun/Oceans of Fun 14 mi