



AUTOGRAPH COLLECTION®

News

Historic Kansas City hotel named Autograph Collection Hotel of the Year

The Raphael best in its class among Autograph Collection hotels, rates well with TripAdvisor

May 23, 2013 – Kansas City, MO – The Raphael, the original Kansas City boutique hotel, was recently named *Hotel of the Year* for the [Autograph Collection](#), a portfolio of independent hotels affiliated with Marriott International. The award is based primarily on overall guest satisfaction scores with financial performance as a contributing criteria for the award. The Raphael finished the year with a 94.4 rating compared to the brand average of 80.7 and finished with double-digit gains in financial operations categories.

On the heels of the Autograph Collection, [TripAdvisor](#) announced that The Raphael and its signature restaurant, Chaz on the Plaza, were each among the 2013 Certificate of Excellence award winners. The certificate is given to the top-performing 10% of all businesses worldwide on TripAdvisor based on reviews from TripAdvisor travelers. TripAdvisor is the world's largest and most searched travel site with more than 200 million monthly visitors, 32 million members and over 100 million candid reviews from independent travelers. TripAdvisor reviewers consistently rank [The Raphael ranks](#) as Kansas City's number 1 rated hotel and [Chaz on the Plaza](#) consistently rates among the best in the city.

Steve Miller, Lighthouse Properties Director of Operations, credits the staff for continuously striving for the highest hospitality standards. "These awards recognize the hard work and dedication of our managers and associates. I can't put into words the gratitude we owe to everyone who contributed to the hotel and restaurant's successes."

About The Raphael Hotel: The Raphael is a one-of-a-kind boutique hotel that combines the charm and intimacy of a locally significant landmark with highly individualized service. It is the original boutique concept among historic [Kansas City Plaza hotels](#). The nine-story, Italian Renaissance Revival structure is a member of National Trust Historic Hotels of America and is listed on the National Register of Historic Places. The Raphael is noted for distinctive [Kansas City hotel deals and specials](#) within its portfolio of romantic getaway, destination-rich and special affinity packages that can be booked online. More information is available at www.raphaelkc.com.

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